

## Application for a leak allowance

### Applicant Contact Details:

Customer number: \_\_\_\_\_ Full name: \_\_\_\_\_

Contact number(s): \_\_\_\_\_

Email address: \_\_\_\_\_

### Supply Address & Details:

Property address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Are you the: **Owner**  **Tenant**

Postal address (if different to above): \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### Leak Details:

What alerted you to the leak? \_\_\_\_\_

\_\_\_\_\_

Date detected: \_\_\_\_\_ Number of leak points: \_\_\_\_\_

Has the leak been repaired? \_\_\_\_\_

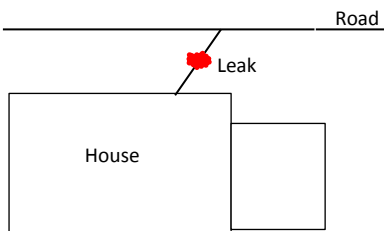
Who repaired the leak (full name or company name)? \_\_\_\_\_

\_\_\_\_\_ Date of repair: \_\_\_\_\_

Please state the work undertaken in order to repair the leak: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Location of leak in relation to your property:**

**Example.**



**Insurance Details:**

Who is your household insurer? \_\_\_\_\_

Have you made a claim with your insurer for the leak? If yes, at what stage is your claim? \_\_\_\_\_

Does your insurer cover part/all of the repair costs? \_\_\_\_\_

Does your insurer cover part/all of the water loss costs? \_\_\_\_\_

**Please enclose a copy of your insurance letter in order for us to assess your claim**

Have you made a leak allowance claim for this property with Guernsey Water before? Yes  No

Details (date/allowance given): \_\_\_\_\_

**To help us assess your allowance, are there any reasons your previous quarterly usage could contain anomalies?** Anomalies could be caused by the filling of a swimming pool or extra guests staying at your property etc.

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**Any other notes:** \_\_\_\_\_

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**Please list any attached images/notes here:**

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Guernsey Water will use the information you provide to enable us to respond to you, provide our services and supply information about our services. The information will be retained for as long as is commercially, legally and administratively necessary. Do not sign the form if you do not want Guernsey Water to use the information as described, however Guernsey Water will not be able to provide the services. If you have any queries regarding Data Protection at Guernsey Water then our full Privacy Policy is available on our website [www.water.gg](http://www.water.gg) or contact The Data Guardian, Guernsey Water, Brickfield House, St Andrews, GY6 8TY

**I hereby certify that the information I have supplied in this application is true & correct to the best of my knowledge. I understand that any persons named on this form may be contacted by Guernsey Water to discuss the circumstances regarding the leak.**

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_